

General terms and conditions

“Vodafone MORE”

Vodafone Albania Sh.A (Vodafone or We, VFAL respectively) is a joint stock company established by the Tirana District Court's Decision no. 25766, dated 10 May 2001, with residence in: Tirana-Durres Highway, “Pavaresia” street, no. 61, Kashar, Tirana, Albania, with Nipt: K11715005L.

These Terms and Conditions constitute the entire Agreement between You, a Vodafone customer and Vodafone, regarding the benefitting of gifts from third party collaborators through the “Vodafone MORE” Promotion, exclusively in the My Vodafone application and the JUTH application. The benefit of promotional gifts, via the dedicated menu in the My Vodafone and the JUTH applications, is only possible after observing the terms and conditions as below.

1. What is Vodafone MORE?

It is the program that rewards all Vodafone customers, based on the years they have been part of Vodafone. The program delivers surprises tailored to the customer needs and a comprehensive catalog with exclusive offers only to Vodafone customers.

2. General conditions for participating in “Vodafone MORE”

2.1 All existing or new prepaid and post-paid VODAFONE subscribers (hereinafter referred to as the Subscriber) who have completed Vodafone registration with the completion of registration form have the right to participate in “Vodafone MORE”.

2.2 Registration on “Vodafone MORE” is automatic and starts with the activation of the Vodafone number. A subscriber with more than one SIM card can be part of the program several times (as far as the SIM is concerned), realizing that the benefits will be shared in each SIM and not combine with each other.

a) If the post-paid Subscriber has an obligation towards Vodafone, Vodafone MORE benefits will be suspended until the Subscriber complies with these contractual obligations.

2.3 The Subscriber will benefit Vcoins in “Vodafone MORE” after performing one or more of the following actions, based upon and on the seniority of the Customer:

- a) Through recharges made with rechargeable cards or by means of E- Top Up electronic recharges;
- b) Through the purchase of bundles offered by Vodafone
- c) Through promotional activities performed within Vodafone applications
- d) Through payment of the contractual obligations (for post-paid Subscribers).

2.4 Vcoins is an exchange unit, which works for different transactions in our two My Vodafone and JUTH applications. Vcoins are acquired in the ways outlined above in 2.3 and are exchanged in the ways and gifts defined in the Vodafone MORE area at JUTH and My Vodafone apps.

2.5 The preliminary registration of the Program will allow the Subscriber, as automatically identified by SIM, Vodafone SIM respectively, to collect Vcoins valid for the exchange of one or more coupons. Subscribers registered in “Vodafone MORE” will benefit from Vcoins after any of the above mentioned events at 2.3 with the following ranges:

- a) Pre-paid SIM:

Tenure	Value	Recharge	Bundle
<3 years	100 ALL	2 VCoins	20 VCoins
3 – 7 years	100 ALL	3 VCoins	30 VCoins
>7 years	100 ALL	4 VCoins	40 VCoins

b) Post-paid SIM Next plans

Tenure	Value	Bill payment	Bundle
<3 years	100 ALL	30 VCoins	30 VCoins
3 – 7 years	100 ALL	50 VCoins	50 VCoins
>7 years	100 ALL	60 VCoins	60 VCoins

c) Post-paid SIM legal person

Tenure	Value	Bill payment
<3 years	100 ALL	30 VCoins
3 – 7 years	100 ALL	50 VCoins
>7 years	100 ALL	60 VCoins

d) Post-paid SIM enterprise

Post-paid legal persons subscribers will be able to benefit from the scheme without the need to collect Vcoins.

2.6 Vodafone reserves the right, during the promotion period, to provide mechanisms to accelerate the accumulation of Vcoins; these mechanisms will be based on such criteria to provide equal treatment among Subscribers with the same contractual characteristics and Vodafone services; any such advantage shall be communicated to:

1. My Vodafone and JUTH applications
2. Vodafone's official webpage www.vodafone.al or www.juth.al

2.7 The values in ALL referred to in these General Conditions include VAT.

3. Way of collecting points in “Vodafone MORE”

3.1 VODAFONE will automatically grant VCoins to the Subscriber as defined in points 2.3 and 2.4 above of these General Terms.

3.2 The subscriber can be informed of the accumulated total amount in real time in the My Vodafone app or in the JUTH app.

3.3 Through “Vodafone MORE”, VODAFONE will reward the subscriber with Vcoins only in its respective number for the actions performed by the subscriber specified in points 2.3 and 2.4 above. In cases where the subscriber has more than one VODAFONE number, the points earned from any particular number will not be collected, and under no circumstance will the subscriber be reimbursed in total. Each VODAFONE number holds the respective Vcoins.

3.4 In cases when the subscriber changes his mobile number and passes from a prepaid subscriber to a post-paid subscriber with individual payment the accumulated points will be transferred.

3.5 In cases when the subscriber changes his mobile number and passes from an individual prepaid/postpaid subscriber to a legal post-paid subscriber, the accumulated points will not be transferred.

3.6 In cases where a number is transferred from a VODAFONE subscriber to another VODAFONE subscriber, Vcoins earned on the previous mobile number are not transferred under any circumstances to the new subscriber.

3.7 If the provision of VODAFONE mobile public telephony services is interrupted as a result of subscriber actions, all collected Vcoins will be deleted immediately after termination of the service.

3.8 VODAFONE has the right to add Vcoins to the Subscriber number registered at "Vodafone MORE" for promotional purposes.

4. Available gifts

4.1 The coupons provided by VODAFONE and the respective points that are required to benefit from them are specified in Tables 1 and 2 as follows:

Current catalogue:

1. Prepaid and postpaid individual subscribers

Partner	Description	Coins
Mon Cheri	Buy one coffee and get the second for free. The promotion is only available for coffee, macchiato and cappuccino.	100
Yougurteria	Buy two yougurts and get 100 ALL discount from Monday to Friday.	100
Ar&Lo	Buy a bowl of yogurt for 1.000 All instead of 1.500 All.	100
Discover Albania	Get 50 Euro discount on trips more than 1.500 Euro.	100
Jona Travel	Get 10% off on any trip..	100
Jona Travel	10% discount for every hotel and published offer.	200
Adrion	10 Euro coupon valid only for published tickets.	500
Albage	10% off the total bill.	100
Cineplexx	10% off the total bill, the promotion is valid for all products except Consoles (Xbox,PS4, Nintendo) also includes free transport across Albania.	200
Cineplexx - 2	Pay 1 get the second ticket for free, all week long. Not valid for pre-premieres and VIP seats.	600
Light Strike	Get a Popcorn and Pepsi Menu for only 400 ALL.	150
BodyCode	One free game.	650
	Get 10% off on 3 month subscriptions.	350
	Get 10% off on 6 month subscriptions.	500
	Get 10% off on 12 month subscriptions.	600

BodyCode	Get 15% off on specific products on Globe which have the Vodafone logo in them.	1000
Globe	Get 10% off the total bill for purchases over 5.000 leke on all point of sale SPAR.	1500
	100 ALL discount if the drive costs more than 500 ALL.	650
SPAR	Get 2GB valid for 7 days.	250
Merr Taxi	Get 1GB valid for 7 days.	100
VODAFONE	Get 300 minutes valid for 7 days.	4000
	Get 10% off from the total bill.	3000
VODAFONE	Pay 1 get the second ticket for free, all week long at Ring Center.	4500
Kolonat	Pay 1 get the second ticket for free, all week long at Ring Center.	200
Patinazh	Get 20% off on the 3 months subscription at Fit Express.	200
Kinema 7D	Get 20% off on the 6 months subscription at Fit Express.	200
Fit Express	Get 20% off on the 12 months subscription at Fit Express.	600
Fit Express	Get 10% off on the obligatory car insurance (TPL).	1000
Fit Express	Get 20% off on KASKO insurance.	1500
Intersig	Get 20% off on travel insurance.	500
	Get 20% off on property insurance.	1000
Intersig	Get 10% off on personal health accidents.	250
Max Optika	Get 20% off on the total bill.	500
	Get 350 euro discount on your next trip.	500
	Get 150 euro discount on your next trip.	1500
Krociere	Get the initiall subscription fee for free.	-
Krociere	Get 40% off for every shoot taken.	750
Poligoni		200
		200
Poligoni		

2. Post-paid subscribers (legal person)

Partner	Description
Mon Cheri	Buy one coffee and get the second for free. The promotion is only available for coffee, macchiato and cappuccino.
Yougurteria	Buy two yougurts and get 100 ALL discount from Monday to Friday.
	Buy a bowl of yogurt for 1.000 All instead of 1.500 All.
Ar&Lo	Get 50 Euro discount on trips more than 1.500 Euro.
Discover Albania	Get 10% off on any trip.
Jona Travel	10% discount for every hotel and published offer.
	10 Euro coupon valid only for published tickets.
	10% off the total bill.
Jona Travel	10% off the total bill, the promotion is valid for all products except Consoles (Xbox,PS4, Nintendo) also includes free transport across Albania.
Adrion	Pay 1 get the second ticket for free, all week long. Not valid for pre-premieres and VIP seats.

Albage	Get a Popcorn and Pepsi Menu for only 400 ALL.
Cineplexx	One free game.
Cineplexx - 2	Get 10% off on 3 month subscriptions.
Light Strike	Get 10% off on 6 month subscriptions.
BodyCode	Get 10% off on 12 month subscriptions.
BodyCode Globe	Get 15% off on specific products on Globe which have the Vodafone logo in them. Get 10% off the total bill for purchases over 5.000 leke on all point of sale SPAR. 100 ALL discount if the drive costs more than 500 ALL.
SPAR	Get 2GB valid for 7 days.
Merr Taxi	Get 1GB valid for 7 days.
VODAFONE	Get 300 minutes valid for 7 days.
VODAFONE Kolonat	Get 10% off from the total bill. Pay 1 get the second ticket for free, all week long at Ring Center. Pay 1 get the second ticket for free, all week long at Ring Center.
Patinazh	Get 20% off on the 3 months subscription at Fit Express.
Kinema 7D	Get 20% off on the 6 months subscription at Fit Express.
Fit Express	Get 20% off on the 12 months subscription at Fit Express.
Fit Express	Get 10% off on the obligatory car insurance (TPL).
Fit Express	Get 20% off on KASKO insurance.
Intersig	Get 20% off on travel insurance.
Intersig	Get 20% off on property insurance.
Max Optika	Get 10% off on personal health accidents. Get 20% off on the total bill. Get 350 euro discount on your next trip. Get 150 euro discount on your next trip.
Krociere	Get the initiall subscription fee for free.
Krociere	Get 40% off for every shoot taken.
Poligoni	
Poligoni	

Post-paid subscribers (legal persons) will have the opportunity to use the coupons mentioned in Table 2, each beginning of the calendar month, once a month.

4.2 Subscribers may also obtain this information through the Vodafone MORE advertising material in the “Vodafone MORE” section on the VODAFONE website at: <http://www.vodafone.al>, as well as in My Vodafone or JUTH applications.

4.3 Vodafone has the right to update the gift list on a continuous basis. More detailed information on “Vodafone MORE” and the General Terms and Conditions can be found by visiting www.vodafone.al.

5. Gift acquisition

5.1 Depending on the accumulated Vcoins, the Subscriber may choose one of the coupons provided by “Vodafone MORE”. For the acquisition of each of the coupons listed above the Subscriber must have accumulated Vcoins corresponding to the relevant coupon.

The catalog will contain coupons with the relevant validity dates, and identify available coupons based on Vcoins, which will be aggregated with the methods detailed above.

5.2 For each third party, customers will receive a promotional code, in alphanumeric or digital format (QR code).

5.3 The validity of any promotional code is clearly visible in the app.

5.4 The customers, in order to benefit from the promotion, must present the promotional code at any representative point of third party collaborators.

5.5 The third-party affiliate sales representative shall check the validity of the promotional code, and offer the Vodafone customer the respective discount/offer.

5.6 At the time of using the code, Vcoins are deducted from the subscriber's Vcoins balance in real time in the value of the coupon.

5.7 The coupon update will take place over a period of not less than two months from the last update, without excluding the option, at an even shorter time interval, to change the availability of available prices;

5.8 If the subscriber, based on available points, asks for more than one coupon (up to 5 coupons), provided there is no technical incompatibility between the delivery and the product/service already available, he may receive them.

5.9 The procedures for requesting and collecting bonuses will be communicated by Vodafone based on the different prices available in the My Vodafone or JUTH application.

5.10 At any time during the promotion period, any member who has collected a number of Vcoins sufficient to receive one or more coupons selected in the Coupon Catalog in force at the time of the election will make his request from: My Vodafone or JUTH application

5.11 Coupons may be from the following categories:

- Digital coupons, products or services provided by different suppliers of Vodafone (hereinafter referred to as “partners”);
- Services consisting of Vodafone data or voice traffic (hereinafter referred to as “Vodafone Telephony Services”);

5.12 The catalog of the My Vodafone and Juth apps may have changes between one another over time, for promotional reasons. Accumulated Vcoins can be exchanged for gifts in each of the applications, but the amount of Vcoins is just one. So, if an exchange of Vcoins with a coupon is performed in the JUTH app, the drop in points will be reflected in both the JUTH and My Vodafone applications, and vice versa. This non-duplication rule shall apply to all other gifts through the MORE program, except for certain promotional campaigns.

6. Credit validity

6.1 The process through which the subscriber becomes a member of “Vodafone MORE” is determined only by VODAFONE, which reserves the right to make any kind of change.

6.2 Vcoins obtained via “Vodafone MORE” cannot be transferred from a Vodafone number to another mobile number.

6.3 With the accumulated Vcoins, the subscriber may only benefit from the coupons defined in the Vodafone MORE area respectively at the JUTH and My Vodafone apps, which will be updated continuously by VODAFONE depending on the availability of these coupons.

6.4 The Vcoins that will be obtained via “Vodafone MORE” are valid for two years starting from the date of their acquisition. Example: The Vcoins obtained on 20/10/19 are valid until 19/10/21. All accumulated Vcoins that have not been used by the Subscriber during their validity period are zeroed at the end of the two-year term.

7. Exclusion from liability

VODAFONE is not responsible for whether the application to receive a gift through “Vodafone MORE” is made by an unauthorized person from the subscriber if a third party has acted differently from the authorization given by the subscriber or for any other reason.

8. Specific conditions

- Any communication between subscriber and VODAFONE regarding “Vodafone MORE” will take place in the manner predicted by VODAFONE.
- The coupons designated in these General Terms are valid and may be obtained through the use of accumulated Vcoins.
- VODAFONE reserves the right to change the General Terms at any time by notifying subscribers by SMS or at <http://www.vodafone.al> within a reasonable deadline.

9. Acceptance of Terms

By registering to Vodafone the subscriber fully accepts these General Terms.

10. Duration of “Vodafone MORE”

“Vodafone MORE” has started on 02.07.2019 and will be valid until the moment of termination by VODAFONE with a prior notice to subscribers of not less than 15 days. This notice will be made via SMS or via the official website of VODAFONE. In the event of termination by VODAFONE of “Vodafone MORE”, the subscribers may use the accumulated Vcoins under these General Terms and Conditions, prior to the deadline stated by VODAFONE for the termination of “Vodafone MORE”.

11. Personal data

The personal data of “Vodafone MORE” members are processed by Vodafone in accordance with the law “On personal data protection”, its bylaws, the Subscriber Contract and the Company’s internal policies related to privacy.

12. Jurisdiction – Applicable Law

Any agreement between Vodafone and the Subscriber, when not resolved by understanding will be submitted to the competent Albanian courts for resolution

13. Miscellaneous

All the conditions set forth in the General Terms for Providing Public Mobile Telephony Services to the prepaid Vodafone Subscriber are also applicable to these General Terms.

The above Terms and Conditions may be subject to revision at any time by Vodafone Albania Sh.A. You will be notified within a reasonable time regarding these changes. For detailed information, visit www.vodafone.al.